Cousin DIY Return Policy

You may return eligible products within 30 days of the order shipment date. Please note that we are not able to process product exchanges.

Return Policies:

- Eligible products received within 30 days will be refunded in full to the original payment method.
- Product not in original packaging will be subject to a 25% restocking fee.
- We do not accept product exchanges.
- We do not reimburse for shipping.
- Products must be in their original condition, count, weight and packaging.
- We do not accept returns on the following products:
    - Bulked products
    - Discontinued items
    - Beader's Delight

If you have any questions, please call us toll free at 1-800-366-2687 or send us an email at customerservice@cousindiy.com.

Return Instructions:

1. Fill out the product return form below and include it with your return.
2. Package the products securely and ship them to us. Please keep your tracking information.
3. Returns may take up to ten business days to process after they are received.

Return Address: CousinDIY c/o Customer Service
12333 Enterprise Blvd.
Largo, FL 33773

Order #	Product #	Product Name	Quantity Returned	Return Code*

*Return Codes (Indicate the reason for each return in the last column above.)

1. Color or size not as expected
2. Quality not as expected
3. Item is damaged or defective
4. Other - please explain below

Thank you for Creating with CousinDIY!
#createwithcousin